

Field Force Automation Made Easy.

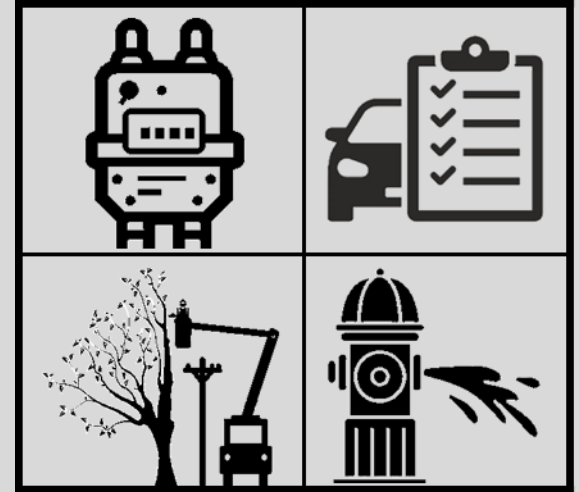
## How SOSMobile Helps with . . . Recurring Tasks

### The Problem

With so much to keep track of, no wonder certain tasks sometimes fall through the cracks.

SOSMobile can help your Utility stay on track by automating such things as:

- Meter Inspections
- Vehicle Inspections
- Vegetation Management
- Hydrant Flushing/Painting
- Cross Connection Surveys
- Valve Exercising, etc.



Not only will SOSMobile keep you on top of these tasks by automatically create orders on the designated day, it will boost field force production by allowing workers to select certain jobs based on proximity and down time.

### How It Works

Task codes are entered and configured (as seen on right) in SOSSetup. Orders are then generated automatically, appearing in SOSDispatch on the appropriate day based on the information entered.

These orders can then be assigned to the appropriate mobile devices a number of ways:

- Manually through SOSDispatch,
- Auto-assigned based on select criteria, or
- You can allow field techs to choose which orders they want to add to their work list by giving the orders an Unassigned status.

Let's take a look at how the Unassigned status works.

S/O Number	Description	Status	Day	Vehicle/Operator
S0-0000019947	TRAILER INSPECTION	Dispatched	WK	CHADS Vehicle 6T - (Framing Trailer),
S0-0000019948	TRAILER INSPECTION	Dispatched	WK	BOBBY Vehicle 11T - (Pole Trailer),
S0-0000019949	TRAILER INSPECTION	Received in Field	WK	ALK Vehicle 13-1 - (2009 Chipper),
S0-0000019950	TRAILER INSPECTION	Dispatched	WK	TERRY Vehicle 46T - (Dump Trailer),
S0-0000019951	SKID-STEER INSPECTION	Received in Field	WK	TIM Vehicle 59 - (2009 Bobcat),
S0-0000019952	SKID-STEER INSPECTION	Dispatched	WK	REGF Vehicle 59 - (2009 Bobcat),
S0-0000019953	DAILY VEHICLE INSPECTION	Dispatched	WK	KURTB Vehicle 3 - (2014 Kenworth T370 D
S0-0000019954	DAILY VEHICLE INSPECTION	Dispatched	WK	JHOW Vehicle 4 - (2017 Peterbilt - Dig
S0-0000019955	DAILY VEHICLE INSPECTION	Dispatched	WK	KELLY Vehicle 5 - (2015 Ford F-550 - Sm
S0-0000019956	DAILY VEHICLE INSPECTION	Dispatched	WK	CHADS Vehicle 6 - (2015 Dodge 6500 - Sm
S0-0000019957	DAILY VEHICLE INSPECTION	Dispatched	WK	RGNA Vehicle 7 - (2015 Chevy 2500),

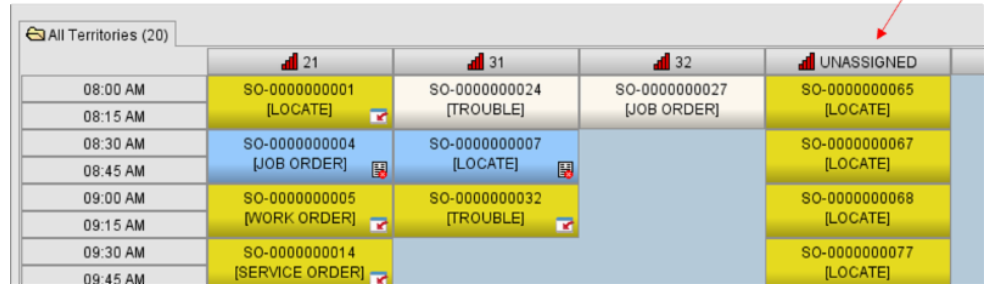
Vehicle Inspection orders as they appear in SOSDispatch.  
Any other orders created in SOSMobile will be visible here as well.



## Field Force Automation for Utilities

### Unassigned Status

Rather than directing orders to a particular tech or crew, they can be given an Unassigned status. Then you can choose who, upon login, sees these orders on their mobile device.



	21	31	32	UNASSIGNED
08:00 AM	SO-000000001 [LOCATE]	SO-000000024 [TROUBLE]	SO-000000027 [JOB ORDER]	SO-000000065 [LOCATE]
08:15 AM				
08:30 AM	SO-000000004 [JOB ORDER]	SO-000000007 [LOCATE]		SO-000000067 [LOCATE]
08:45 AM				
09:00 AM	SO-000000005 [WORK ORDER]	SO-000000032 [TROUBLE]		SO-000000068 [LOCATE]
09:15 AM				
09:30 AM	SO-000000014 [SERVICE ORDER]			SO-000000077 [LOCATE]
09:45 AM				

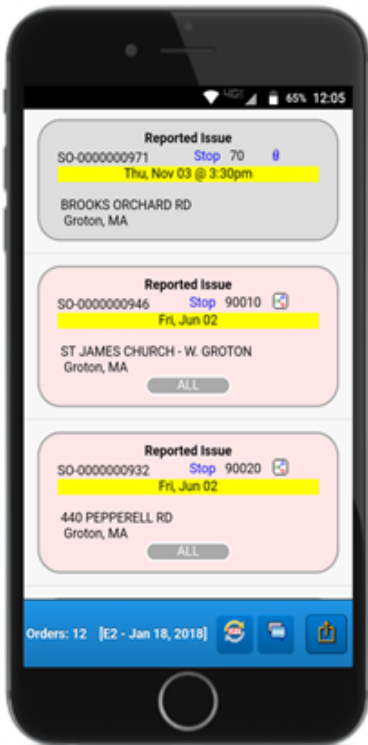
*Unassigned orders as seen on the Calendar screen of SOSDispatch*

This is a great way to handle the lower priority recurring tasks. Techs can view the Unassigned orders in their work list (which appear in a different color), as well as on their route map (with a different icon), letting them see at a glance if there's another task they might accomplish while in an area.

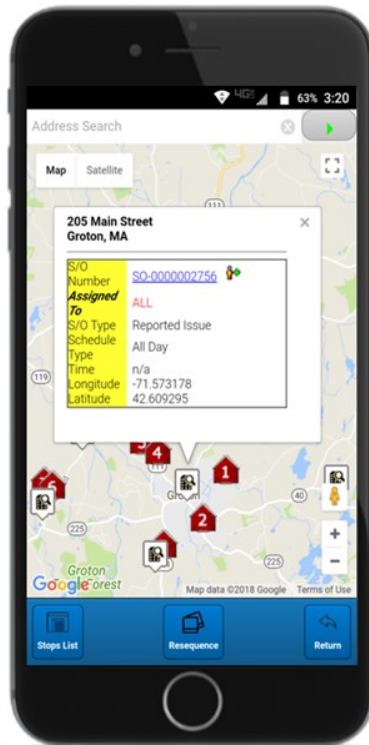
This is also a great way for foremen to assign work in the field without the need for SOSDispatch.

And these orders can be completed just like any other order—with a Wizard designed for the particular task.

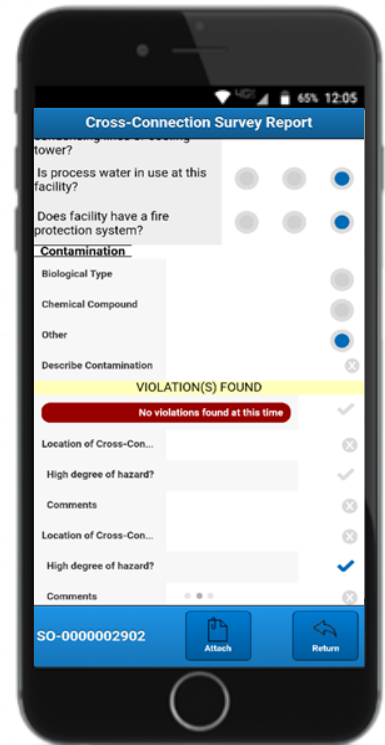
It's that easy!



*Unassigned orders show in pink on iOS/Android version of SOSRemote*



*Techs can see assigned and unassigned orders on their route map*



*Cross Connection Survey Report can be electronically signed, saved as a pdf, and even emailed to the customer*